

ORLAND-ARTOIS WATER DISTRICT

IMPORTANT DATES FOR 2024

(Please note these dates may change for 2025)

OPERATIONS CHARGE: FIRST INSTALLMENT APRIL 1ST (or Before Water is Used)

WATER APPLICATION: APRIL 30TH (or Before Water is Used)

*Water application and payment dates can change in short water years. Check with OAWD office to confirm.
(1st Installment Water Payment (½ of the “needed” water ordered) for the year is due
April 30th, or before water is used)*

Distribution System ASSESSMENT: FIRST INSTALLMENT JUNE 1ST

CVP CONSTRUCTION CHARGE: FIRST INSTALLMENT JUNE 1ST

WATER PAYMENT: SECOND INSTALLMENT JULY 1ST

OPERATIONS CHARGE: SECOND INSTALLMENT AUGUST 1ST

DISTRIBUTION SYSTEM ASSESSMENT: SECOND INSTALLMENT OCTOBER 1ST

CVP CONSTRUCTION CHARGE: SECOND INSTALLMENT OCTOBER 1ST

ORLAND-ARTOIS WATER DISTRICT

WATER ORDERING PROCEDURES

- 1. Water may be ordered for land and from outlets for which an application for water and water deposit, if required, is on file with the District.
- 2. Orders (turn on, changes, turn off) must be placed at the District office **no later than 12:00 noon on the day before the water delivery is to start**, either in person, by telephone or email. Orders given to water tenders will also be accepted and must follow the time requirements of notification. Water orders will be accepted Monday through Friday between the hours of 8:00a.m. and 12:00 noon. Once the irrigation season has started water orders will be accepted by the phone recorder on Saturday between 8:00a.m. and 11:00a.m. If you are on a shared delivery or a line with a capacity problem you will need to place your orders Monday through Friday during regular office hours. All orders must include the following information:
 - a) Water user’s name
 - b) Number on delivery
 - c) Name of person placing order
 - d) Details of order (quantity, on, off, or change)
- 3. On the day and at the time the water order is to be put into effect, the water user will adjust water flow as ordered. Any changes or adjustments to the amount originally ordered must be reordered in advance through the normal office procedures. Turn off notification must also be no later than 12:00 noon on the day before water delivery is to cease. Requests for cancellation of orders on less than the required notice will be honored only under emergency conditions. In no case shall anyone but the water user, his representative or an authorized agent of the District turn water on, change water or turn water off from the District’s distribution system.
- 4. When distribution system laterals are operating at or near maximum flows, reductions in flow rates may be necessary as determined by District representatives. The water user shall stay at the revised flow rate until the District determines further increases can be accommodated.
- 5. All water outlet deliveries are to be checked daily to conform to the amount ordered, or more often as may be necessary. Delivery regulation to the amounts ordered is the responsibility of the landowner, his tenant or their representatives.
- 6. Water users failing to follow proper District water ordering procedures as set forth herein jeopardize their privilege to operate the District’s distribution system. Repeated violations of proper water ordering procedures will result in total District operation of the delivery as determined by the Manager and the Board of Directors of the District.
- 7. **There will be no water delivered to property that has a delinquent account.**

WATER ORDERING TELEPHONE NUMBERS

AFTER HOUR EMERGENCY

OFFICE.....865-4304
Email: astephens@oawd.org

Chris Drouillard..... (530)518-9734 Cell
Justin Rolfs..... (530)520-9590 Cell